

GENERAL TERMS & CONDITIONS OF SALE

BY SENDING AN ORDER TO OUR COMPANY THE CUSTOMER ACCEPTS OUR GENERAL TERMS AND CONDITIONS OF SALE SET OUT BELOW, NOTWITHSTANDING ANY CONTRARY CLAUSE ON THE CUSTOMER'S PART AT ANY TIME AND IN ANY WHATSOEVER FORM (INCLUDING BUT NOT LIMITED TO CUSTOMER'S GENERAL CONDITIONS OF PURCHASE). IF ANY OF THE PROVISIONS OF THESE GENERAL TERMS AND CONDITIONS OF SALE ARE NOT ACCEPTABLE TO OUR CUSTOMER, WE MUST BE NOTIFIED IMMEDIATELY.

Article 1 - ORDERS:

To be valid, any order must be subject to written acceptance by us, acting as supplier. Commitments made verbally by our representatives shall only become final after they have been confirmed in writing by us. An order shall comprise (in order of prevalence):

- the contract signed by both parties, if any,
- if necessary, specific supplementary terms and conditions and/or special terms and conditions,
- the order's acknowledgement of receipt,
- the customer's order,
- these general terms and conditions of sale which shall form an integral part of the order.

We reserve the right, within the strict framework of quality rules, during performance of the order, to make any modifications to our products rendered necessary by compelling circumstances such as a change to technical standards of production methods, legislative provisions or regulations affecting the terms and conditions of execution of the order, without, however, affecting the essential characteristics of the products. If such modifications make impossible or more difficult to perform certain stipulations of the order, in particular regarding price or delivery time, we shall communicate the appropriate justifications to the customer, and an additional clause on the order will be signed formalising the necessary modifications.

Article 2 - PRICES:

Our scales of charges, including volume discounts, are shown in our price lists and/or specific quotations. They are available to customers and will be sent on request. Our price lists do not constitute an offer and may be modified without prior notice. Unless otherwise agreed, our products are always invoiced at the price in force on the date of delivery. The customer acknowledges and agrees that prices of our Products are not fixed, and are subject to change by us based on currency fluctuations, or increases in our costs of raw materials, component parts, or labor. Unless otherwise provided in our price list or quotation, our prices are quoted exclusive of tax, ex-work, carriage and packing invoiced separately. A minimum order value and/or quantity may be imposed on our customer, in such case it shall be informed in our price list or quotation or in the order's acknowledgement of receipt.

Article 3 - DELIVERY - ACCEPTANCE:

3.1 Delivery

Transfer of risks shall occur upon delivery of the Product in accordance with the applicable Incoterm® (ICC 2010 Edition). Unless otherwise set out in the order's acknowledgement of receipt or any other document accepted in writing by us, any times or dates for delivery by us are estimates and shall not be binding on us. In no event shall we be liable for any delay in delivery. Delay in delivery of any products shall not relieve the customer of its obligation to accept delivery thereof, and shall not justify a price reduction nor a claim for damages. It shall be the customer's responsibility to carry out all checks, to state any reservations on arrival of the product and, if necessary, to take any remedial action against the carrier within three (3) calendar days of the delivery and by registered letter with acknowledgement of receipt. These reservations must also be notified to us by the same date by registered letter with acknowledgement of receipt. Otherwise the delivery will be deemed to have been accepted without reservation. We shall be released from our obligation to deliver in the event of force majeure. Quantities ready to be delivered at the time of the occurrence of an event of force majeure must be accepted by the customer. No return or reinstatement will be accepted without our express prior agreement. If the customer does not take possession of the products directly or through its carrier at the place and on the date agreed with us, it is nonetheless bound to make the payments stipulated in the contract as if the products had been delivered and risks shall be transferred to it anyway. In the event of the customer's failure to collect and pay for the products, we shall be entitled to store said products at the customer's expense and risk. In such circumstances, we shall also be entitled to demand reimbursement of all expenses incurred in execution of the contract.

3.2 Acceptance

Unless otherwise agreed, acceptance of our products shall take place at our works or at those of our suppliers or sub-contractors on the date agreed in the order. If the product being supplied is to be assembled or installed by ourselves or by our sub-contractors, the customer shall proceed to acceptance of the product when assembled or installed in the place stipulated in the order and shall issue an acceptance report to us.

However, the product shall be deemed accepted on the first of the following dates:

- the day of first use by the customer,
- thirty (30) days following the delivery of the product.

Article 4 - PAYMENT:

Unless otherwise agreed, our products are invoiced on delivery and must be paid by the customer within thirty (30) days from invoice date. We reserve the right to demand a deposit or payment against order. The customer shall be bound to effect payments without deduction (expenses, taxes, duties etc.) or setoff of any kind. No discount for early payment is granted.

Payments are to be sent to the address shown on the front of the invoice. All invoices are to be paid on the due date even in the event of dispute over the description or contents that will, if necessary, be dealt with by a subsequent adjustment. However, no complaint will be considered more than 12 months after the invoice date. Except with our express agreement, under no circumstances is the customer authorised to defer or stagger the payments due.

Article 5 - WITHHOLDING AND SETOFF:

Unless with our prior written approval, no withholding or setoff of any kind is permitted. If the customer requests to withhold or to offset any sum owed by us, it shall provide us with all relevant documents and evidences in order to allow both parties to agree on the amount and on the grounds of such withholding and/or setoff.

Article 6 - INTEREST ON ARREARS AND COMPENSATION:

The customer shall be compelled to pay interest on arrears:

- in the event of failure to pay the price payable on the due date,
- or in the event of part payment only or of non-acceptance of an agreement with the period stipulated or in the event of termination of business or of transfer of capital, the whole of the balance still owing becoming then legally due following default on payment.

Unless otherwise provided in our offer, invoice or order acknowledgement of receipt, a monthly service charge of 1.5% per month will be added to past due invoices at our discretion.

A lump sum payment equal to €40 (or the equivalent in the local currency) will also be payable by the customer in compensation for collection charges. The lump sum payment amount shall be added to the aforementioned interest on arrears.

Interest on arrears and lump sum payment, if any, will be payable as soon as the customer is informed by a letter of notification that they have been charged to its account. The application of the above interest on arrears, and lump sum payment if any, shall take place without prejudice to the application of other provisions laid down in these general terms and conditions, or, more generally, of any other legal provision.

Article 7 - SUSPENSION/TERMINATION:

We shall be entitled to suspend performance of the order in the event of non-payment (or risk of non-payment) by our customer on any due date. Performance may be suspended until the unpaid invoice has been settled. Delays in performance shall be extended automatically by the period of the delay by our customer in making the payment, the said payment itself being increased by the costs incurred by us as a result of the suspension and late payment interest in accordance with Article 6.

Failure to pay the sums due at the times agreed, and failure to collect or to accept the products sold, shall lead, without need for formal notice or summons, to termination of the order, unless we require, as we are legally entitled to do, performance of the order.

In addition, all refunds, discounts or other special advantages not having been applied and paid prior to such termination shall remain legally acquired by us even retrospectively if necessary, as contractual compensation and penalty.

Article 8 - RESERVE OF OWNERSHIP:

Ownership of our products shall pass to the customer only on the date on which the price payable has been paid in full. This reserve of ownership shall not authorise the customer to cancel its order, this option being open only to us. In consequence:

1. In the event of non-payment, the customer is absolutely forbidden to continue to use, by conversion or incorporation, pledge or resell our products over which ownership is reserved.

2. In so far as they are found in kind, in whole or in part, at the customer's premises, claims over products delivered may then be made by nothing more than a registered letter with acknowledgement of receipt to the customer, a letter which will then be followed immediately by execution by us without need for a court order. Such claim may relate to all the products if the customer leaves unpaid all or part of a sum due.

3. Furthermore, the customer shall become the sole keeper of the products whose ownership is reserved from the moment of their effective delivery. In particular, it shall assume full responsibility and, in the event of loss or damage for any whatsoever reason, it shall pay the price agreed in full. It shall prove at first request that adequate insurance has been taken out.

Article 9 - WARRANTY:

The warranty we give against defects of design, materials or manufacturing of our products comprises only, and at our discretion, the replacement, modification or repair of parts acknowledged to be defective and taking wear and tear into account without any compensation being awarded for any reason whatsoever.

Unless otherwise provided in our offer or in our warranty policy, the warranty shall be twelve (12) months as from the delivery of the Products to our customer. Any defect shall be notified to us, in writing, within fifteen (15) days from detection by the customer.

In particular, we can under no circumstances be required to bear costs other than those for which this clause makes us responsible, such as costs incurred by the customer or by third parties during immobilisation of the product or of the equipment into which our product has been incorporated. In the event of our acceptance of the claim it shall be returned carriage and packing paid. Items replaced under the warranty are our property and are to be returned to us at the place of delivery on request.

We shall not be liable under the warranty under the following circumstances:

- defect arising from design, materials or manufacturing or assembly techniques imposed by the customer and over which we have issued reserves,
- work on the product effected by the customer or by a third party under conditions not approved by us in writing prior to the work,
- defects or deterioration caused by misuse or negligence on the part of the user of the product or by an incident of force majeure or fortuitous circumstances,
- failure to comply with our instructions for use and storage,
- ongoing maintenance operations or replacement of parts made necessary by the normal wear and tear of the product or by its exposure to bad weather.

Any administrative cost and other non-documented lump sum that may be invoiced by our customer is hereby rejected.

Our sole liability and our customer's sole and exclusive remedy with respect to this warranty shall be limited to the remedies set forth above. No other warranty or remedy of any kind shall apply. In particular; the warranties above are exclusive of any warranties of any kind, whether statutory, express or implied, including without limitation all warranties of merchantability, fitness for a particular purpose or arising from any usual business or trading practice.

Article 10 - LIABILITY:

To the maximum extent permitted by applicable law, our total liability for any claim, liability or expense of any nature shall not exceed the sum of the customer's payments for the portion of the products that are the subject of the claim. We shall not be liable for any indirect, special, punitive, incidental or consequential damage of any kind including, without limitation, disruption of the business, claims from third parties, damage due to stoppage of business or lost profits, loss of savings, of competitive advantage or of goodwill whether or not foreseeable, and regardless of other causes of such damage even if we have been advised of the possibility of such damage in advance under any legal theory (tort, contract or otherwise).

If the contract or the order imposes penalties for late delivery and/or performance, these shall not in any event exceed in total 5% of the price (excluding taxes) of the products which have been delayed and/or which have not achieved their expected performance. These penalties will only be applied on expiry of a grace period of ten (10) days. The said penalties are exclusive of any other remedy which the customer might be entitled to claim as a result of the delay and/or the failure to achieve expected performance.

Article 11 - TOOLING:

Contribution to all or part of the cost of producing the production tooling of our products, requested from the customer in the form of a separate invoice, shall not lead to the transfer of ownership of such tooling to the customer except in case of an express agreement to the contrary. The transfer of ownership of the production tooling is subject to the prior signature of a tooling purchase order.

Article 12 - CHANGES:

The customer may request in writing changes in the design, drawings, specifications and shipping instructions of the Products. As promptly as practicable after receipt of such request, we shall advise the customer in an amendment letter what amendments to the order, if any, may be necessitated by such changes, including, without limitation, amendment of price, specifications and shipment schedule. If such proposed amendments to the order are accepted by the customer, we shall make the requested changes with respect to such Products as may be affected thereby.

Article 13 - CONFIDENTIALITY:

The parties undertake to keep strictly confidential any information or data, in any form or on any medium, sent by either of the parties to the other party. This duty of confidentiality shall remain in force throughout the duration of the order and for a period of five (5) years after it has ended.

The receiving party shall not analyze or make any attempt to analyze the samples and/or prototypes which could be given by the disclosing party with the aim of identifying the components of formulation.

Any information in respect of which the receiving party can show in writing that it (i) is or will become publicly and widely known without any fault on the part of the party receiving the information, or (ii) has been obtained from a third party, on condition that this third party is not itself bound by a duty of confidentiality to the party disclosing the information, or (iii) was already known by the party receiving the information without any duty of confidentiality, on condition that this party provides written proof of this prior knowledge, or (iv) is the result of internal developments made in good faith by members of its staff who have not had access to confidential information, or (v) is communicated under a legal or judicial obligation, or (vi) in respect of which the party disclosing the information has given its consent, by written authorisation, to disclosure by the party receiving it.

Moreover, the receiving party is forbidden to use the information disclosed by the disclosing party within the framework of a further call for tender or any type of selection process and thereafter, by the selected third party as the case may be.

Article 14 - INTELLECTUAL PROPERTY

Unless otherwise agreed in writing, delivery of any type of products, projects, studies, development and documents received or sent shall remain our exclusive property and shall not lead to any transfer of background or foreground intellectual property. The same applies in the event of the said projects, study development and documents being fully or partially financed by our customer. Our customer undertakes not to use these documents in any way likely to infringe our industrial or intellectual property rights and undertakes not to disclose them to any third party. Such documents may only be used by the customer for the purposes of execution of the order.

Article 15 - FORCE MAJEURE:

Our obligations shall be suspended under circumstances constituting force majeure and more generally in the event of any whatsoever stoppage of work, production accident, fire, flood, lockout occurring on our premises, on those of our suppliers and sub-contractors, import-export problems, and in the event of the occurrence of events beyond our control and preventing us from fulfilling our obligations under normal conditions.

Article 16 - APPLICABLE LAW - COMPETENT JURISDICTION:

Unless otherwise specified in the Contract, any dispute relating to the order, including its existence, validity and/or termination, shall be subject to the laws and to the jurisdiction of the country (and state or province, if applicable) where we are located (as shown on our acknowledgement of receipt of the order and/or our invoice). Both parties expressly renounce application of the United Nations Convention on Contracts for the International Sale of Goods (CISG), signed in Vienna on 11 April 1980.

SHOULD YOU BE UNABLE TO READ THESE GENERAL TERMS AND CONDITIONS OF SALE, WE CAN PROVIDE YOU WITH A VERSION IN LARGER TYPE ON REQUEST.

These Special Terms and Conditions of Sale complete and/or modify the General Terms and Conditions of Sale applicable within HUTCHINSON Group only for the sale of products and services sold by LE JOINT FRANÇAIS SNC (hereinafter "LJF"), site of Château-Gontier:

1. PROVISION

▶ Product

The technical proposal transferred by LJF meets the technical requirements and specifications established by the Customer in its RFQ and for the project referenced, as well as with all regulations, norms and standards known on the date it was drafted, whether specific to the Customer or not.

For countries applying other regulations than those applicable within the European Union and United States, the Customers must provide the list of said countries and the content of the applicable regulation beforehand.

Given the nature of its products (finished goods), LJF is not required to provide any documentation on health and environmental risks such as Safety Data Sheets.

▶ Production Volumes / Capacities

The production capacity allocated the customer by LJF is assessed based on the Product volumes to be delivered as set out in the customer's RFQ. The tolerated flexibility is of +/- 20%, either downwards or upwards. Should the customer require additional volumes beyond this flexibility, the parties shall meet in order to set the terms under which the customer shall bear any resulting and justified additional charges for LJF, including any investments required.

O-rings and shaped seals are manufactured on generic and standard machine resources. No dedicated machine resources whatsoever are available on LJF production sites. The resources are managed according to the overall load and not per part through the short and mid-term manufacturing and sales plan, which makes it possible to secure all customers.

▶ Packaging

Unless otherwise specified or required by the customer, the packaging (non-returnable as a standard) is defined by LJF, in compliance with the applicable norms and standards in Member States of the European Economic Area, and the costs thereof shall be borne by LJF.

Conditions pertaining to returnable packaging:

Packaging must be delivered cleaned to LJF. Any dirty containers shall be returned to the customers at the latter's expense.

▶ Sale Price / Payment Terms

The product prices were established according to the customer's forecasts. In the case of a significant drop in the (actual or estimated) production volumes, the product prices shall be updated.

▶ Tools

If a tooling engineering contribution is requested, the tool will remain the property of LJF. No transfer of ownership will be granted.

Payment terms for the customer's participation in tool studies and manufacturing: the payment shall be due 3 months after the date on which the PPAPs were sent.

Should the tool be amortised in the part price, and should the production be stopped prematurely and/or if the volumes calculated are not reached, LJF reserves the right to invoice the non-amortised share of the mould to the Customer.

▶ Development Costs

Should LJF be required to develop one or several parts without this leading to the allocation of the contract, or if the volumes announced are not reached, LJF shall be entitled to request a participation in the development costs to the amount of 3% of the annual turnover calculated, or of the turnover not reached for the contract in question.

Payment terms and conditions for the customer: the payment shall be due as soon as one of the above criteria is observed.

2. MODIFICATIONS REQUESTED BY THE CUSTOMER

In the case of any technical modifications to the products, the remaining quantities of finished goods and obsolete components, as well as any works in process and specific raw materials, shall be borne by the customer if the latter requested the modification.

3. SPARE PARTS

During the series production, the price of spare parts shall be equal to that of series parts plus any additional costs justified by the added constraints specific to handling, storage and logistics in particular.

The price of spare parts due to be delivered after the series life shall be negotiated among the Parties at the latest 3 months before the end of the series life, while taking into account any additional costs to cover the production of non-continuous batches as well as the special packaging and logistics constraints. LJF shall manufacture or subcontract the production of spare parts for 10 years after the end of the series production.

4. SAFETY STOCK

A safety stock may be set up upon the customer's written request only, and must imperatively be subject to a contract proposed by LJF and signed by both parties

5. STORAGE CONDITIONS

The prolonged storage conditions for the products, in LJF original packaging, must comply with the following criteria, in compliance with standard ISO 2230:2002:

- Rubber O-rings must be protected from light sources, and in particular direct sunlight or strong artificial lighting with a high ultraviolet content.
- The storage temperature must be below 25°C and the products must be stored away from direct heat sources such as boilers, radiators and direct sunlight.
- The relative atmosphere humidity in the storage room must be below 70%.

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- Precautions must be taken to protect the products from any ionising radiation sources likely to damage them.
- As ozone is especially harmful, the storage rooms must not contain any appliances likely to produce ozone (such as mercury vapour lamps or high-voltage electrical appliances giving off electrical sparks or silent discharges).
- Rubber O-rings must be stored with as little deformation as possible. Any bending or stacking of the packaging must be avoided.

6. QUALITY

In addition to the provisions of Hutchinson's General Terms and Conditions of Sale:

i. PRESENTATION OF THE INITIAL SAMPLES

On the customer's request, LJF may submit level 3 PPAP files for the presentation of the Initial Samples ("IS") with the following specificities:

- The Customer is responsible for the Product design. LJF may take part in it.
- The process FMECAs (Failure Mode Effects and Criticality Analysis) and monitoring plans are established per manufacturing process family. They are therefore not specific to any given product.
- The part samples for sizing measurements follow LJF's internal rules which take into account the number of imprints in the mould. LJF is not able to supply any record for each imprint
- Should the customer request it, LJF can conduct capability analyses on the internal and torus diameters with capability objectives of 1.67 on the short term.
- The cleanliness measurements conducted comply with standard ISO16232.
- ISs are produced in the workshops in exactly the same manufacturing conditions as series productions (same machines, same operators, same manufacturing and inspection means, etc.). LJF development teams shall only conduct the final measurements and draft the PPAP file. LJF does not manufacture any batches equivalent to a full production day.

ii. SERIES LIFE QUALITY

The yearly re-qualifications may be carried out on request for the specifications monitored during the series life (cross section Ø, int. Ø, hardness, density) on a sample without any parts marking. Cleanliness measurements are carried out on representative parts from the current production. The aim is to monitor the Cleanliness Reliability level of the manufacturing process and not the cleanliness of each individual part.

The SPC method (Statistical Process Control) is not used in LJF production workshops.

Any parts production is subject to an inspection recorded in the ERP tool, in compliance with the series monitoring plan. These inspections serve as product audits.

iii. SERIES LIFE QUALITY CLAIM

Any analysis report of a quality issue is presented in the 8D LJF format within the following time frames:

- D1, D2 and D3: 2 working days from the receipt of the traceability elements duly sent by the customer (label, packet or parcel numbers, etc.)
- D4: 5 working days after receipt of the sample parts
- D5 – definition and implementation of the actions: 10 working days (this time frame may vary according to the complexity of the actions)
- D6: 30 days or 3 production batches
- D7 and D8: number of working days determined by LJF on a case-by-case basis.

If the customer wishes to take immediate action, the latter must submit a sorting approval request to LJF's Customer Quality Department, under pain of the latter refusing to bear, either in part or in full, any subsequent sorting costs incurred.

The acceptance of the sorting request by LJF shall not be considered as LJF acknowledging its liability.

Upon receipt of the sample parts, the traceability of the batches concerned and after analysis of the parts received, LJF shall either confirm the non-compliance or not. If the claim is not justified, all expenses incurred by LJF (sorting, shipping fees, administrative fees, etc.) shall be passed onto the customer.

Should a quality firewall be implemented, LJF shall organise the return of the parts to its plants by a transporter, as its operators are specifically trained in component inspections.

iv. QUALITY GUARANTEE

Guarantee shall be subject to an agreement among the 2 parties.

In this context, LJF guarantees the Products comply with:

- (i) the Customer's technical specifications as approved by LJF,
 - (ii) the initial Product samples such as approved by the Customer in order to set the Product specifications,
- This guarantee adds onto all other legal public guarantees applicable. The Customer shall provide LJF with all the assistance required to determine the origins and nature of any defects, as well as the detail of the claim with the detailed circumstances within which the defect appeared.

Special guarantee requirements can only be approved by LJF once these three conditions have been met (with an implementation time frame as of the launch of the product series):

- The customer has made available the acceptance plan concerning the different product functions (list of tests, test conditions and definition of the interfaces)
- The functional test results concerning our product's different functions must be communicated to LJF for approval before the launch of the series production.
- Parts having undergone said functional tests must be made available and analysed by LJF for approval and final commitment on the guarantee return objectives

On the other hand, LJF may not be held liable should the definition of the functional tests not be representative of reality.

In addition to all exclusions listed in the General Terms and Conditions of Sale, the guarantee shall not cover any defects:

- resulting from any modification of a Product, its settings or environment not conducted by LJF,
- resulting from an apparent defect, whenever the Product was accepted without reservation by the Customer; the Product is deemed accepted by the Customer without reservation after the expiry of an 8-day period after the delivery.
- resulting from the Customer's unsuitable technical specifications

7. CONFIDENTIALITY

The composition of its elastomer mixtures and the detail of its transformation parameters constitute very specific knowledge that LJF must protect and cannot be communicated.

Any audit request must be subject to a prior written notice given within a reasonable time frame. The Customer commits to comply with the confidentiality and safety rules applicable on the site visited. LJF reserves the right to forbid access to certain parts of the site for confidentiality reasons.

8. TERMINATION

Without any prejudice to any damages it may claim, the order may be automatically terminated by either Party should the other Party fail to perform any one of its contractual obligations and did not remedy said failure within thirty (30) days after a notice sent by registered letter remained unheeded.

Moreover, should the Customer wish to terminate the Order for convenience, i.e. outside of any failure attributable to LJF, the Customer shall inform LJF officially of its intent to terminate the Order, said termination taking effect six (6) months after receipt of the notice by LJF. In the three months following the effective Order termination date, the Customer commits to refund the following items to LJF, based on information and supporting evidence provided by the latter:

- The working stock and in-process products,
- The safety stock of finished products whenever the customer requested it to be set up,
- The raw materials to the extent of 3 months' stock,
- The components and sub-assemblies manufactured or purchased especially by LJF in order to perform the order,
- The expenses and investments borne by LJF in implementing the order, and not amortised on the effective order termination date,
- Any claims from LJF suppliers.

Subject to a reasonable notice period, LJF reserves the right to terminate all or part of the order, at any time, for convenience without entailing any liability whatsoever.

9. DOCUMENTATION

Any request for specific documentation such as Run@Rate, is subject to an analysis according to LJF's documentation standards. LJF shall transfer all documents by email.

All documents and/or document versions mentioned by the Customer, such as CSR -Customer Specific Requirement, must be sent to LJF by email. These documents containing mainly topics are subject to analysis by the Departments concerned and shall only apply after LJF's written agreement.

10. ADMINISTRATIVE FEES AND PENALTIES

LJF shall systematically reject any administrative fees and other penalties not specifically agreed upon in writing among the parties.

11. DELIVERY CALLS – DELIVERIES

i. Delivery Calls / Delivery Schedule - Manual Shipment and EDI

The customer commits to provide LJF with the most accurate forecasts possible over a period of 6 weeks, excluding BS seals for which forecasts must be communicated over a period of 10 weeks minimum. The variation admitted for both firm and provisional delivery calls is of +/- 20% starting from the date on which the EDI needs were received. The Customer also commits to refrain from modifying any needs already confirmed without the prior written agreement of LJF. In the case of a more significant variation, the customer must inform LJF before any modification. In general, any additional delivery request must be subject to LJF's prior agreement, before the needs are sent through EDI, or by fax/email for manual schedules.

LJF may not be held liable should it not receive the schedules. Similarly, the customer is entirely liable for the exactness of the information sent, in particular through EDI. If this data contains any mistakes, LJF may not be held liable for any failure to deliver, delayed or early delivery, or any quantity errors.

ii. Cancellation of the Needs

Should any needs be cancelled, and for a period of 6 weeks following the cancellation date (10 weeks for BS seals), the customer must receive the deliveries concerning the cancelled data and refund the cost of non-finished products until the final treatment phase.

iii. Logistics - Packaging – Labelling

LJF's PU (Packaging Unit) and HU (Handling Unit) labels comply with the GALIA standard.

Any specific request must be subject to prior analysis by LJF's Logistics Department.

The delivery slip shall include the order number, part reference, part index, the quantity shipped, the type of PU, the number of PUs, the PU number, the quantity per PU, and the HU number if requested. The use-by date is not included on the delivery slip or packet label.